











SERVICES ENGLISH





1.1. VOCABULARY. SERVICES AT THE CAFE.

I. Study the "Coffee" vocabulary and insert translation in your mother tongue.

Coffee is one of the most popular drinks in the world. This page will provide a list of coffee vocabulary.

caffeine ['kæfi:n] *noun* a chemical, found in coffee, that stimulates the central nervous system and body metabolism (*transl. kofeinas*)

caffè Americano [kæfei ə merɪˈkɑːnəʊ] *noun* caffè Americano is a style of coffee prepared by adding hot water to espresso (transl. kava Americano)

caffè macchiato [kæfei mɑːˈkjɑːtəʊ] *noun* sometimes called espresso macchiato, is an espresso coffee drink with a small amount of milk added. In Italian, macchiato means stained or spotted so the literal translation of caffè macchiato is stained coffee, or coffee with a spot of milk

(transl. Macchiato kava (kitaip vadinama "taškuota kava") **cappuccino** [ˌkæpuˈtʃiːnəʊ] noun cappuccino is an Italian coffee drink which is traditionally prepared with espresso, hot milk and steamed milk foam

(transl. kapučino kava)

coffee beans ['kɒfi biːnz] *noun* coffee bean is a seed of the coffee plant. Once ripe, coffee beans are picked, processed, and dried (transl. kavos pupelės)

black coffee [blæk 'kɒfi] noun black offee, refers to coffee served as a drink without cream or milk added to it (transl. juoda kava) decaffeinated coffee [di 'kæfə netəd 'kɒfi] noun decaffeinated coffee is a coffee that has undergone a certain process to remove caffeine from coffee beans

(transl. kava be kofeino)

drip coffee [drip 'kɒfi]*noun* also called filtered coffee. It is made by pouring water over roasted, ground coffee beans contained in a filtre (transl. filtruota kava)

espresso [eˈspresəʊ] *noun* strong, dark coffee prepared by by forcing a small amount of nearly boiling water under pressure through finely ground coffee beans

(transl. espreso kava)

flat white [flæt wart] *noun* flat white is a coffee beverage invented in around the 1970's-1980s in New Zealand and perhaps in Australia. It is prepared by pouring microfoam (steamed milk with small, fine bubbles and a glossy or velvety consistency) over a single or double shot of espresso (*transl. kavos su pienu gėrimas*) instant coffee ['instant 'kɒfi] *noun* instant coffee is dried into soluble powder or freeze-dried into granules that can be quickly dissolved in hot water. Originally invented for the convenience of consumers who do not want to prepare their own coffee. (*transl. tirpi kava*)

latte ['la: te] *noun* a latte is a coffee drink made with espresso and steamed milk

(transl. latte kava)

long black ['lon blæk] *noun* a long black is made by pouring a double-shot of espresso over hot water (transl. dvigubas juodos kavos puodelis)

mocha ['mɒkə] *noun* this may refer either to a rich pungent Arabian coffee or to a coffee beverage flavored with milk, sugar, and cocoa. (transl. kava moka)

skinny coffee ['skıni 'kɒfi]*noun* skinny coffee refers to coffee with skimmed milk

(transl. kava su nugriebtu pienu)

white coffee [wait 'kbfi] noun in most English speaking countries white coffee refers to regular black coffee with milk, cream or some other "whitener" added to it. In the US the same beverage might be called "coffee light" in the New York City area, "light coffee", "coffee with milk," or even "regular coffee" in New England. (transl. balta kava)

cafeteria [ˌkæfəˈtɪərɪə] *noun* a cafeteria is a restaurant where you serve yourself, then pay a cashier. Most schools have a cafeteria serving up sloppy joes and square pizza. "Let's go to the cafeteria!" usually means "Let's eat!" Most people think of school cafeterias, but they can exist elsewhere — a lot of Ikea stores actually have cafeterias for the customers. Cafeteria-style refers to any

restaurant where you grab what you want and then pay for it before eating. Cafeterias usually aren't known for having the best food in the world, so if you have another option, go for it. (transl. kavinė)

Cafe ['kæfeɪ] *noun* a cafe is a coffee shop, or a small restaurant where coffee is served. Your neighborhood cafe might be a good place to get a piece of pie and a cup of coffee.

You could stop by a cafe for lunch, or just grab a coffee and a muffin to go. You can also call a cafe a "coffeehouse" or "coffee shop," and while the word is similar to cafeteria — and the two share a root word — a cafeteria tends to be a buffet-style restaurant or dining hall. Cafe comes from the French café, which means both "coffee" and "coffeehouse."

(transl. kavinė)

II. Study "the vocabulary of a barista" and insert translation in your mother tongue.

acidity [əˈsɪdəti] *noun* the sharp lively quality characteristic of high-grown coffee, tasted mainly at the tip of the tongue. The brisk, snappy quality that makes coffee refreshing. It is NOT the same as bitter or sour and has nothing to do with pH factors. Coffees are low in acidity, between 5 and 6 on the pH scale (transl. rugštingumas, rugštumas)

Americano [əˌmerɪˈkɑːnəʊ] a shot or two of espresso that has been poured into a cup, which is then filled with hot water *(transl. kava Americano)*

aroma [əˈrəʊmə] *noun* the fragrance of brewed coffee. The smell of coffee grounds is referred to as the Bouquet (transl. aromatas)

barista [bəristə] *noun* a person who makes coffee drinks as a profession (*transl. barista*)

bitter [bɪtə] *adj* the taste perceived at the back of the tongue. Dark Roasts are intentionally bitter. Over-extraction (too little coffee at too fine a grind) can cause a bad bitterness *(transl. kartus)* **blend** [blend] *noun* a mixture of two or more individual varietals

of coffee. (transl. mišinys)

cupping ['kʌpɪŋ] *noun* while tasting wine is called "tasting", tasting coffee is called "cupping" (transl. kavos ragavimas) **crema** [kri:mə] *noun* the caramel coloured foam that appears on top of a shot of espresso during the brewing period. It should remain for at least one minute. If your Crema is gone then you waited too long...or you received a bad shot! The crema makes a 'cap' which helps retain the aromatics and flavors of the espresso within the cup – the presence of crema indicates an acceptable brew... Crema is due to colloids and lipids forced out into an emulsion under the pressure of an espresso machine (transl. ruda puta)

exotic [1g'zɒtɪk] *adj* unusual aromatic and flavor notes, such as berry or floral (*transl. egzotiškas*)

French Press [frent] pres] *noun* a device for making coffee in which ground coffee is steeped in water. The grounds are then removed from the coffee by means of a filter plunger which presses the grounds to the bottom of the pot. Also referred to as plunger pot, or cafetiere

(transl. Nerūdijančio plieno french press kavinukas)

froth or foam [froθ o: foom] *noun* milk which has been made thick and foamy by aerating it with hot steam solo a single shot of espresso. Also see doppio (*transl. puta*)

spicy ['spaɪsi] *adj* the flavour of particular spices (transl. aštrus, pikantiškas)



1.2. VOCABULARY ACTIVITIES. SERVICES AT THE CAFE.

I. Fill in each blank with the correct word. If both words can be used, choose the one that sounds more natural in each situation.

1. All of our coffee drinks are espresso- (rooted/**based**).

strong.
3. The milk is on the little table at the end of the (counter /floor).
4. A tip- (jar /compartment) is a container where customers can
leave tips for baristas.
5. (Decaf /Caffeinated) is short for "decaffeinated."
6. If someone is lactose- (intolerant/introspective) it means that
they can't drink milk.
7. This is the smallest (size /dimension) cup we have.
8. A (hot/heat) cup is a paper cup that is designed to hold
hot liquids like coffee.
9. Starbucks is an example of a (chain /keychain). (= a
cafe/restaurant which has multiple locations)
10. Your coffee will be in a ready in a (couple /few) of
minutes. I'll call you.
II. Fill in each blank with the correct word. If both words can be used, choose the one that sounds more natural in each situation.
1. An Americano is a shot of espresso (poured /placed) into
1. An Americano is a shot of espresso (poured /placed) into a glass of hot water.
a glass of hot water.
a glass of hot water. 2. If you prefer, we can (substitute /change) the regular
a glass of hot water. 2. If you prefer, we can (substitute/change) the regular milk with soy milk. 3. Our muffins are (baked/cooked) fresh every morning. 4. All of our coffees are made from high (worth/quality)
a glass of hot water. 2. If you prefer, we can (substitute/change) the regular milk with soy milk. 3. Our muffins are (baked/cooked) fresh every morning. 4. All of our coffees are made from high (worth/quality) beans.
a glass of hot water. 2. If you prefer, we can (substitute/change) the regular milk with soy milk. 3. Our muffins are (baked/cooked) fresh every morning. 4. All of our coffees are made from high (worth/quality)

6. A cappuccino is a combination of coffee,
(steamed /steam) milk, and foam.
7. Milk foam is commonly referred to as " " (froth /freight).
8. This is our most (populist/ popular) coffee = This is the
coffee that we sell the most
9. All the tables inside are occupied, but our outside
(patio/zone) has plenty of free tables.
10. " " (Java /Brownie) is a very common slang word for
"coffee."



1.3. READING COMPREHENSION EXERCISES. SERVICES AT THE CAFE.

I. Develop your reading skills. Read the following text and do the comprehension questions.

- 1. The origin of coffee dates back to the 16th century. False b (It dates back to the middle the of the 15th century)
- 2. It was a Sufi who smuggled coffee seeds out of the Middle East. **True a (Sufi Baba Budan)**
- 3. Once coffee reached North America, it was an instant success. False b (It was initially not as successful as it had been in Europe)
- 4. Coffee was cultivated at a large scale in Brazil in 1727. **False b** (After independence in 1822)

II. Read the following text and complete comprehension statements.

- 1. Most of the coffee plants are grown in northern countries. False
- b (They are grown primarily in the equatorial regions of the Americas, Southeast Asia, India and Africa.)
- 2. There are two major types of grown coffee beans. **True a** (Arabica and robusta)
- 3. Coffee as a drink was first prepared in Ethiopia. **False b (In Yemen)**
- 4. Coffee cultivation has no effect on the environment.

False - b (Some controversy is associated with coffee cultivation and its impact on the environment)



1.5. WRITING TEST AND SPEAKING ACTIVITIES. SERVICES AT THE BAR. (Classroom activities ONLY) Complete the writing test (30 min).

I. Fill in each blank with the correct word. If both words can be used, choose the one that sounds more natural in each situation.

1. An Americano is a shot of espres	so(poured /placed)
into a glass of hot water.	
2. If you prefer, we can	(substitute /change) the
regular milk with soy milk.	· -
3. Our muffins are	_(baked /cooked) fresh every
morning.	,
4. All of our coffees are made from	high
(worth/quality) beans.	
5. Make sure you grind the coffee b	eans right before you
(<i>brew</i> / <i>do</i>) the coffee.	· ·
6. A cappuccino is a combination o	f coffee,
(steamed /steam) milk, and foam.	•
7. Milk foam is commonly referred	to as " "
(froth /freight).	
8. This is our most((populist/ popular) coffee =
This is the coffee that we sell the m	ost
9. All the tables inside are occupied	l, but our outside
(<i>patio</i> /zone) has	plenty of free tables.
10. " " (Java /Bro	wnie) is a very common slang
word for "coffee."	
(Marks/10)	
II. You are going to read an ar	

tne following neadings with the paragraphs.

What is the Bean Belt? retail the coffee?

Who ship, roast and

How did it all begin? How did it spread?

What made Kaldi's goats dance?

Is it harvested by man or machine?

Who were the

first coffee addicts?

Coffee

You may know that around the world more people drink coffee than tea. And that, after oil, it is the second biggest traded commodity. You may also know that the drink comes from beans which are first roasted and then ground. But what else do you know about this popular stimulant?

1 How did it all begin?

It is said that the story of coffee started with an Ethiopian goatherd named Kaldi. One day Kaldi was surprised to see that his goats were behaving very strangely: instead of grazing quietly as normal they were jumping around, almost dancing. He also noticed the red cherries from a plant that the goats were eating. He tried some himself and was surprised by the feeling of extreme happiness and excitement - he felt like dancing too!

2 Who were the first coffee addicts?

But it wasn't used as a drink at first, but as a food. The coffee berries, mixed with animal fat, were used by monks to stay awake during long hours of prayer. From Ethiopia coffee was later cultivated in Yemen and the first hot drink was developed there around AD 1000. Three centuries later Muslims were keen coffee drinkers and as Islam spread, so did coffee. Coffee houses appeared in Cairo and Mecca.

3 How did it spread?

For hundreds of years the plants were guarded safely. But some beans were smuggled out of Arabia and taken to India. In the 17th century coffee was soon growing in a new continent. From India to Indonesia and then a century later beans were smuggled once again to Brazil-which is now the largest coffee producer in the world.

4 What made Kaldi's goats dance?

It is the caffeine, an addictive stimulant drug, which made the goats dance and kept the monks awake. Although it is found in other soft drinks, including tea, coffee has the most caffeine. 150 milligrams is the minimum dose needed to stimulate the nervous system and this can be found in a single strong cup of coffee. In the short-term a couple of cups can prevent fatigue and delay sleep. But several cups a day, every day, can cause anxiety and restlessness.

5 What is the Bean Belt?

This is the band around the middle of the world between the tropics of Capricorn and Cancer. A coffee plant likes lots of rain and shaded sun with rich soil, and the climate in the bean belt is ideal. 70 - 75% of the world production is the milder, higher quality Arabica that originated in Ethiopia. It grows best in higher altitudes where it is not so hot. The remaining 25% is the stronger Robusta which can survive in higher temperatures and lower altitudes.

6 Is it harvested by man or machine?

Before becoming beans the fruit of the coffee trees, known as a cherry, is harvested. The most common method is for the cherries to be picked by hand and then dried in the sun on tables or on the ground. Once they are dried all the outer layers are removed. The red cherries have become green beans. Known now as green coffee the beans are put in 60kg bags and shipped abroad.

7 Who ship, roast and retail the coffee?

Although the coffee is grown and harvested in the tropics 70% of the total coffee production is imported by countries in the North who control the market. How long the coffee is roasted for depends on the market: only 7 minutes for the North Americans who prefer a light roast, but double that time for espresso coffee favoured by the Italians. Nestle and Kraft account for almost 80% of all the instant-coffee sales worldwide.

(Marks/7)

(Total/17)



I. Study the "Food and Beverage" vocabulary and insert translation in your mother tongue.

Many English words and expressions about food come directly from French. This is why some words about food are written with an accent (for example: à la carte). However, you may also see such words written without accent.

à la carte [ə laː ˈkaːt] noun (of a menu or a section of a menu) having dishes listed separately and individually priced Compare table d'hôte; (of a dish) offered on such a menu; not part of a set meal without a side dish (transl. maisto pasirinkimas pagal pateiktą valgiaraštį)

appetizer ['æpɪtaɪzə] *noun s*mall snack before a meal (*transl. užkandis*, *aperityvas*)

awful (taste) ['o:fl teɪst] *adj* very bad taste (*transl. baisus skonis*) **beverage** ['bevərɪdʒ] *noun* any potable liquid, especially one other than water, as tea, coffee, beer, or milk (*transl. gėrimas*)

bill, **cheque**, **check** [bɪl] [tʃek] [tʃek] *noun* the slip of paper that tells the customer how much to pay (transl. sąskaita)

bread basket [bred 'ba:skit] *noun* slices of bread and butter served before and with a meal (*transl. krepšelis duonos*)

buffet ['bofeɪ] *noun* self-serve tables of food that are set out for the customer to pick and choose from (*transl. švediškas stalas*) **chef** [ʃef] *noun* staff member who is professionally trained to prepare food (*transl. vyriausias virėjas*)

complaint [kəmˈpleɪnt] *noun* an expression of discontent, regret, pain, censure, resentment, or grief; lament; faultfinding (transl. skundas, nusiskundimas)

counter ['kaontə] *noun* flat area often used for placing dishes on or preparing food (transl. prekystalis)

complimentary [kmmplimentri] *adj* something given or supplied without charge, as lodging, transportation, or meals, especially as an inducement to prospective customers

(transl. nemokamas)

deep fried [disp fraid] *adj* cooked in a large pot of oil (*transl. keptas riebaluose*)

dessert [dɪˈzɜːt] noun

cake, pie, fruit, pudding, ice cream, etc., served as the final course of a meal (transl. desertas, saldus patiekalas)

entrée, main course [ˈɒntreɪ] [meɪn kɔːs] noun the largest part of a meal (after appetizer, before dessert) (transl. užkandis, pagrindinis patiekalas)

garnish ['ga:nɪʃ] *noun* food that is added to a plate for appearance or colour (i.e. parsley or fruit) (*transl. garnyras*, *papuošimas*)

happy hour ['hæpi 'aoə] *noun* short amount of time when alcoholic drinks are on sale (*transl.* "laimės valanda" kai gėrimai bare parduodami mažesne kaina)

ingredients [in gri:dients] noun all of the different foods that are combined in a recipe (transl. ingridientai, sudedamosios dalys) non-alcoholic beverage [npn ælkə hplik bevəridʒ] noun a drink that resembles a certain drink without the alchohol (transl. nealkoholinis gerimas)

pack up *verb* put in a take-out container for the customer to bring home (*transl. supakuoti*)

portion [pæk Δp] *noun* a separate amount of food (transl. porcija)

punch in, punch out [pʌntʃ ɪn] [pʌntʃ aot] *verb* put a card in the punch clock to mark the time you start and end a shift (*transl. pažymėti atvykimo į ir išvykimo iš darbo laiką*)

recipe ['resəpi] *noun* list of ingredients and instructions for preparing a certain type of food (*transl. receptas*)

regulars ['regjoləz] *noun* people who come into an establishment often (*transl. pastovus klientas*)

reservation [ˌrezəˈveɪʃn] noun a request to have a table saved for a certain amount of people (transl. rezervacija)

sauce [so:s] *noun* liquid flavouring added to food (transl. padažas)

specialty ['speʃəlti] *noun* food item that a restaurant is popular for (*transl. firminis patiekalas*)

take-out [teik aut] *adj* food that is packed up and eaten at home (transl. maistas išsinešimui)

well- done [wel $d_{\Lambda}n$] adj cooked for longer than average (transl. gerai iškeptas)



I. Fill in each blank with the correct word. If both words can be used, choose the one that sounds more natural in each situation.

1. Are you	(prepared/ ready) to order?
2. The soup of the	(day/special) is "Cream of
Broccoli."	, •, •, ·
3. Our	(specials /deals) are listed on the board.
4. I	recommend/request) the vegetarian chili.
5. We can	(substitute /subtract) the bacon for
cheese, if you like. (=	We can give you cheese instead of bacon)
6. I'll be right	(back/return) with your drinks.
7. This meal consists	(back/return) with your drinks. of three courses - soup, the
(main/prime) course	
8. The chicken	(comes/arrives) with your choice
of rice or potatoes.	
9. I'm sorry, we're full	
(booked/baked) (=	we have no free tables) right now.
10. If you would like,	you can wait at the bar until a table
(op	ens/comes) up. (= becomes available)
	k with the correct word. If both words e the one that sounds more natural in
1. I'm sorry for the	(tardiness/ delay). Your food
will be right out.	·
2. Are you paying toge	ether, or would you like separate
(bills	s/receipts)? (= Americans say "checks")
	ic 15% (grace/ gratuity) added
to parties of 8 or more	
4. We accept all	(primary/ major) credit cards.
	f(charging/ charge).(= You
don't have to pay for i	t)
6. The drinks are in the	ne(back/rear) of the menu.

7. We have	_ (plenty /plentiful) of (= many)
vegetarian options as well.	
8. Follow me, please - I'll	(show /seat) you to
your table.	
9. You can get the salad on t	he(side /separate). (
= not on the same dish as th	e main meal)
10. It'll(take	e/last) about half an hour to prepare.



II. Choose correct answer with the information from the text.

1. The word "These' refers to the		
a) tables; b) cups and plates ;	c) two angry customers;	d)
dead fly and the food. $\overline{}$		

- 2. The fourth paragraph tells us that the owner of the restaurant was
- a) sorry for what had happened; b) angry with the two customers; c) unsure of what to do to calm the two customers; d) disappointed that the men created problems in the restaurant.
- 3. The word 'ensue' can best be replaced by **a) occur;** b) debut; c) initiate; d) take off.
- 4. The line That was probably the quietest and fastest breakfast my family ever had tells us that the writer and his family

 a) often talked while they ate; b) ordered a lot of food each time they ate out; c) often ate silently and that day was no exception; d) usually did not like to be disturbed while they ate.
- 5. The following statements are true except
 a) the two customers did not have to pay for their food;
 b) the writer and his family ate their food without a word;
 c) one of the waitresses cleared up the mess on the floor;
 d) many customers ran out of the restaurant without paying.
- 6. Which word describes the atmosphere at the restaurant when the angry customer found a dead fly in his food?

a) sad;	b) tense;	c) happy;	d
distracted.			

IV. Answer reading comprehension questions that go with the above reading passage.

- 1) What would a waiter ask first in an American restaurant?
 a) Whether you would like water or soft drink;
 b)
 Whether you would like bottled or tap water;
 c)
 Whether you would like coffee;
 d) Whether you would like a cocktail.
- 2) What is a waiter in Britain less likely to do?

 a) Check on customers; b) Ask for tips; c) Bring the menu; d) Take an order.
- 3) What are British customers less likely to do when eating out? a) Order salad without tomato; b) Order hamburger without mayonnaise; c) Substitute the drink; d) Substitute the menu.
- 4) How do customers pick up the bill in British restaurants?
 a) Wait until a waiter come:
 b) Put money on the table:
- c) Raise a hand and waive; d) Go to the cashier.
- 5) How much should you tip a waiter in America? a) Less than \$10; b) About 10%; c) Between \$15 and \$20; d) Between 15 and 20%.



2.5. WRITING TEST AND SPEAKING ACTIVITIES. SERVICES AT THE RESTAURANT.

(Classroom activities ONLY) Complete the writing test (30 min).

I. Fill in each blank with the correct word. If both words
can be used, choose the one that sounds more natural in
each situation.

1. Are you	(prepared/ ready) to order? 2. The soup	
of the	(day/special) is "Cream of Broccoli." 3.	
Our	(specials /deals) are listed on the board. 4.	
I	_ (recommend /request) the vegetarian chili.	
	(substitute /subtract) the bacon	
, ,	. (= We can give you cheese instead of bacon)	
6. I'll be right	(back/return) with your	
drinks. 7. This meal consists of three courses - soup, the		
	nain/prime) course, and dessert. 8. The	
	(comes/arrives) with your choice	
of rice or potatoes. 9.	I'm sorry, we're fully/completely	
	(booked /baked) (= we have no free	
, 0	If you would like, you can wait at the bar	
	(opens /comes) up. (=	
becomes available)		
(Marks/10)		

IIa. Mark the statements at the end of the text as TRUE, FALSE or DOESN'T SAY (not mentioned in the script).

1. It's eight o'clock in the morning. TRUE

FALSE DOESN'T SAY (pm stands for post meridian - which
means past midday - in this case it is eight o'clock in the evening.)

2. The Smiths are late. TRUE

FALSE DOESN'T SAY (That's right - they are on time.)

3. The Smiths order in the bar. TRUE

FALSE DOESN'T SAY (That's right - the waiter brings them
the menu in the bar.)

4. Mr and Mrs Smith speak French. **TRUE** DOESN'T SAY (That's right - they don't speak French, **FALSE** they ask the waiter to recommend something.) 5. The restaurant is expensive. TRUE DOESN'T SAY (That's right - Jack makes a joke about FALSE doing the washing up (a light hearted way of saying you can't pau the bill). 6. Jill dislikes lobster. **TRUE FALSE** DOESN'T SAY (*That's right - she says she loves* lobster.) 7. They ask for the dessert menu. TRUE DOESN'T SAY (That's right - there is a dessert trolley **FALSE** not a menu.) 8. They really enjoy the meal. TRUE DOESN'T SAY (That's right - Jack sends his FALSE compliments to the chef - this is something you say when you really enjoy a meal in a restaurant.) 9. The meal costs too much. TRUE **FALSE DOESN'T SAY** (Correct - it doesn't say how much the meal cost.) 10. Mr Smith drives home. TRUE DOESN'T SAY (That's right - the waiter orders them **FALSE** a taxi.) (Marks/10) (Total/17)



I. Study the "At the bar" vocabulary and insert translation in your mother tongue.

order ['ɔːdə] *verb* to request or direct that (something) be supplied, done, carried out, etc. *(transl. užsakymas)*

serve [s3:v] *verb* to offer or set food, etc. before (a person); to give someone a portion or portions of (food, etc.) at the table (*transl. patarnauti, patiekti*)

offer ['pfə] *verb* to put forth or suggest for consideration, acceptance or rejection (*transl. pasiūlyti*)

recommend [rekə mend] *verb* to advise; counsel; suggest: to recommend that something be done

(transl. rekomenduoti, patarti)

neat [ni:t] *adj.* not diluted or mixed with other substances (*transl. grynas*, *neskiestas*)

on the rocks [pn ðə rpks] *idiom* (of a beverage, especially liquor or a cocktail) with, or containing, ice cubes

(transl. gėrimas su ledais)

bottled ['botld] adj. to place in a bottle

(transl. gėrimas buteliuose)

(beer) on tap [biər on tæp] *idiom* ready to be drawn and served, as liquor from a cask (*transl. pilstomas alus*)

drought beer (*BrE*) ['draot biə] / **draft beer** (*AmE*) [dra:ft biər] *noun* beer drawn from a keg

(transl. pilstomas alus, alus iš statinės)

bill [bil] *noun* an itemized list or statement of fees or charges (transl. sqskaita)

tab [tæb] noun

a bill or check, such as one for a meal in a restaurant (transl. sqskaita)

run a tab [rʌn ə tæb] *verb* to accumulate charges on a bill at a bar or tavern (*transl. pateikti sąskaitą*)

lager [ˈlɑːgə] *noun* a beer brewed by slow fermentation and matured under refrigeration (*transl. nestiprus šviesus alus*) **stout** [staot] *noun* a dark, sweet brew made of roasted malt and having a higher percentage of hops than porter

(transl. tamsus karamelinis alus)

shot [sot] *noun* a small amount of an alcoholic drink (transl. taurelė alkoholio)

soft drink [soft drink] *noun* a cold, usually sweet, drink that does not contain alcohol (*transl. gazuotas gėrimas*)

domestic [dəˈmestɪk] *adj*. belonging or relating to the home, house, or family *(transl. naminis)*

potent ['pəotnt] *adj.* very powerful, forceful, or effective (transl. stiprus)

pitcher ['pɪtʃə] *noun* a container for holding liquids that has a handle and a shaped opening at the top for pouring (transl. qsotis) **mug** [mʌg] *noun* a heavy glass with a handle and usually with patterns cut into its side, out of which you drink beer (transl. bokalas)

coaster [ˈkəʊstə] *noun* a small piece of wood, plastic, or other material that you put a glass or cup on to protect a surface from heat or liquid (*transl. padėkliukas bokalui, taurei*)

bartender ['ba:tendə] *noun* someone who makes and serves drinks in a bar (*transl. baro padavėjas*)

last orders (*BrE*) [la:st 'o:dəz] / **last call** (*AmE*) [la:st ko:l] *noun* in a British pub, the last drinks that customers are allowed to buy just before the bar closes

(transl. paskutiniai užsakymai prieš uždarant barą)

special ['speʃl] *adj*. not ordinary or usual

(transl. specialus, ypatingas)

allowed [əˈlaʊd] *adj*. involving a change in quantum numbers, permitted by the selection rules (*transl. leidžiamas*)

pour [po:] *verb* to make a substance flow from a container, especially into another container, by raising just one side of the container that the substance is in *(transl. pilti)*

recipe ['resəpi] *noun* a set of instructions telling you how to prepare and cook food, including a list of what food is needed for this (*transl. receptas*)

ingredients [inˈgriːdiənts] *noun* a food that is used with other foods in the preparation of a particular dish (*transl. ingridientai*) **refreshing** [riˈfreʃiŋ] *adj.* making you feel less hot or tired (*transl. gaivus, gaivinantis*)

cheers! [tʃɪəz] a friendly expression said just before you drink an alcoholic drink (*transl. i sveikata*)

II. Study the useful expressions "At the bar" and insert translation in your mother tongue.

Useful expressions Here are some expressions to help you order drinks or food in a pub, bar, or café. Note that at pubs in Britain, it's customary to order drinks and food at the bar, although some pubs with restaurant areas may take your order at the table.

Ordering drinks

what would you like to drink? ['wot wod ju 'laɪk tə drɪŋk] (transl. ko noretumet išgerti?)

what are you having? ['wot ə ju 'hævɪŋ] (transl. ką gersite) what can I get you? ['wot kən 'aɪ 'get ju]

(transl. ką jums atnešti?)

I'll have ..., please a pint of lager (one pint is a little over half a litre) [ail hav plizz a paint av 'larga wan paint s a 'litl 'aova harf a 'lita]

(transl. Norėčiau..., prašau pintą (bokalą) šviesaus alaus)

a pint of bitter (a type of traditional English beer) [a paint av 'bitar a taip av tra'difnal 'inglif bia]

(transl. pintą (bokalą) kartaus alaus)

a glass of white wine a glass of red wine [ə gla:s əv wart warn ə qla:s əv red warn]

(transl. taurę balto vyno, taurę raudono vyno)

an orange juice [ən ˈɒrɪndʒ dʒuːs] (transl. apelsinų sulčių)

a coffee [əˈkɒfi] (transl. kavos)

a Coke [ə kəuk] (transl. koka kolos)

a Diet Coke [əˈdaɪət kəʊk] (transl. dietinės koka kolos)

large or small? [laːdʒ ɔː smɔːl] (transl. dideli ar maža)

would you like ice with that? [wod ju 'lank ans wið ðæt]

(transl. ar norėtumėt su ledukais)

no ice, please [nəʊ aɪs pliːz] (transl. prašau be leduku)

a little, please [əˈlɪtl pliːz] (transl. prašau šiek tiek)

lots of ice, please [lots əv aıs pliːz] (transl. prašau daug ledukų)

a beer, please [ə biə pliːz] (transl. ar galima būtų alaus) two beers, please [tuː biəz pliːz] (transl. ar galima du alaus)

three shots of tequila, please [θri: ʃɒts əv təˈki:lə pli:z]

(transl. prašau tris stikliukus tekilos)

are you being served? [ə ju ˈbiːɪŋ sɜːvd]

(transl. ar jūs aptarnauja?)

I'm being served, thanks [aim ˈbiːiŋ sɜːvd θæŋks]

(transl. mane aptarnauja, ačiū)

who's next? [hu:z nekst] (transl. kas sekantis?)

which wine would you like? [witf wain wod ju 'laik]

(transl. kokio vyno norėtumėte)

house wine is fine ['haos wain z fain]

(transl. tiks naminis vynas)

which beer would you like? [wɪtʃ bɪə wod ju 'laɪk]

(transl. kokio alaus norėtumėte?)

would you like draught or bottled beer? [wod ju 'laɪk draːft ɔː 'bɒtld bɪə] (transl. ar noretumete pilstomo alaus ar iš butelio?)

I'll have the same, please [ail have de seim pli:z]

(transl. man to paties, prašau)

nothing for me, thanks ['nλθιη fə mi: θæŋks]

(transl. man nieko, ačiū)

keep the change! [ki:p ðə tʃeɪndʒ] (transl. pasilikite graža)

whose round is it? [hu:z 'raond z ɪt]

(transl. kieno eilė pirkti gėrimus visiems?)

it's my round [its mai 'raond]

(transl. mano eilė pirkti gėrimus visiems)

it's your round [its ja 'raond]

(transl. tavo eilė pirkti gėrimus visiems)

another beer, please [əˈnʌðə biə pliːz]

(transl. prašau dar vieną alaus)

another two beers, please [əˈnʌðə tuː bɪəz pliːz]

(transl. prašau dar du alaus)

same again, please [seim əˈqen pliːz] (transl. prašau to paties)

are you still serving drinks? [a ju stil 'sa:vin drinks]

(transl. ar dar parduodate gėrimus?)

Ordering snacks and food

do you have any snacks? [də ju həv 'eni snæks] (transl. ar turite užkandžių?) do you have any sandwiches? [də ju həv 'eni 'sænwıdʒız] (transl. ar turite sumuštinių?) **do you serve food?** [də ju səːv fuːd] (transl. ar tiekiate maista?) what time does the kitchen close? ['wpt 'taım dəz ðə 'kıtsın kləvz] (transl. kada užsidaro virtuvė?) are you still serving food? [a ju stil 'sa:vin fu:d] (transl. ar dar tiekiate maista?) a packet of crisps, please [a 'pækit av krisps pli:z] (transl. prašau pokelį traškučių) what flavour would you like? ['wpt 'flervə wod ju 'lark] (transl. kokio skonio norėtumėt?) ready salted ['redi 'so:ltid] (transl. pasūdytų) cheese and onion [t[i:z ənd 'ʌnjən] (transl. sūrio ir svogūnų skonio) salt and vinegar [so:lt and 'viniga] (transl. druskos ir acto skonio) what sort of sandwiches do you have? ['wat so:t av 'sænwıdʒız də ju hæv] (transl. kokiy sumuštiniy turite) do you have any hot food? [də ju həv 'eni hot fu:d] (transl. ar turite karšto maisto?) what sort of sandwiches do you have? ['wat so:t av 'sænwidʒız də ju hæv] (transl. kokiu sumuštiniu turite?) what can I get you? ['wpt kən 'aɪ 'qet ju] (transl. ka jums atnešti?) would you like anything to eat? [wod ju 'lark 'eniθιη tu i:t] (transl. ar norėtumėt ko nors valgyti?) could we see a menu, please? [kad wi 'si: a 'menju: pli:z] (transl. ar galėtume pamatyti meniu?) eat in or take-away? [i:t in o: 'teikəwei] (transl. valgysite viduje ar norėtumėte išsinešti)

Bar games

does anyone fancy a game of ...? [dəz 'eniwʌn 'fænsi ə geɪm əv] (transl. ar norėtumėt pažaisti)
pool [puːl] (transl. biliardą)
darts [dɑːts] (transl. smiginį)
cards [kɑːdz] (transl. kortomis)

Internet access

do you have internet access here? [də ju həv 'ıntənet 'ækses hıə] (transl. ar pas jūs yra internetas?)
do you have wireless internet here? [də ju həv 'waıəlıs 'ıntənet hıə] (transl. ar pas jūs yra belaidis internetas)
what's the password for the internet? [wɒts ðə 'paːswɜːd fə ði 'ɪntənet] (transl. koks yra interneto slaptažodis?)



I. Fill in each blank with the proper (best) response from the list: *get glasses pitcher tap call sure parts potent creation part serve*

1. Try this drink. It's my own **creation**. 2. Buying beer by the **pitcher** is cheaper than buying it by the glass. 3. What kind of beer do you have on **tap**?

(= on draught) 4. I'm not really **sure** how to make that drink. 5. When the bartender says "Last **call**!", it means that it's the last chance for customers to order drinks before the bar closes. 6. I'm warning you. This drink is really **potent**! (= strong) 7. It's two **parts** orange juice and one **part** vodka. 8. I'm sorry but I can't **serve** you since you're intoxicated (= drunk). 9. I've broken 5 **glasses** today. 10. What can I **get** you? = What would you like?

II. Fill in the gaps with the given words.

allowed special mix round bottled cut be water disturb shooters

1. Our happy hour **special** is 2-for-1 draft/ draught beer. 2. Would you like another **round** of drinks? 3. If a customer is "**cut** off", it means that he/she is not allowed to order any more drinks (because of drunkenness, bad behavior, etc.) 4. That'll **be** \$5.50. 5. We don't have any draught beer. We only have **bottled** beer. 6. Shots of hard liquor (vodka, Jägermeister, etc.) are commonly referred to as **shooters**. 7. I would never **water** down a drink. I would lose my job if I did. 8. It's a bad idea to **mix** vodka with wine. 9. Smoking is not **allowed** anywhere inside the bar. You'll have to go outside to smoke. 10. Sir, please don't **disturb** the other customers.

III. Choose the best response for each question.

1. Can we run a tab?

a) Sure, I'll start one for you; b) That'll be \$5, please; c) No, we don't have one.
2. What kind of beer do you have on tap? a) Guinness and Kilkenny; b) Bottled beer or draught beer? c) We're all out of bottled beer.
3. When's last call? a) Yes, you can use our phone; b) We open at 11:00 AM; c) We don't close until the last customer leaves.
4. You got any appetizers/snacks? a) Our special today is Chicken Florentine; b) We've got chips, fries, and peanuts; c) We have Guinness and Budweiser on tap.
5. A is something you put under your drink so that the table doesn't get wet. a) round thing; b) coast; c) coaster.
6. I'll have another one! a) I'm sorry, sir, but I can't serve you since you're already inebriated. (= polite/formal way of saying "drunk"); b) Drunk. No more; c) Yes, there's another bar across the street.
7. Can I smoke at the bar? a) No, you're not allowed to smoke anywhere inside the club; b) Thanks, but I don't smoke; c) Sure, thanks.
8. Can I get another round? a) What would you like? b) Yes, we'll move you to another table right away; c) Sure. That was two Coronas and a glass of red wine, right?
9. Can I pay with my bank card? a) Would you like to pay cash? b) I already gave you your bill/chec c) Normally you can, but today our machine is broken.

10. You mean I can't order/have a beer? a) No, we're not allowed to sell alcohol before 12:00 PM; b) Last call! c) We have Becks and Carlsberg on tap.

IV. Choose the best response for each question.

- 1. What are your drink specials today? **a)** We've got Mojitos for \$ 5; b) I can make all kinds of special drinks; c) Yup, we've got have drink specials.
- 2. Can we get the bill? a) Would you like to pay? b) Can I put you all on one bill, or would you like separate bills? c) I'm sorry, but we only accept cash.
- 3. Why didn't the doorman let me in? *a) The doorman is in charge of selecting who can come in to the club and who can't; b) What happened to the doorman?*
- c) We have a very strict dress code. No tennis shoes allowed.
- 4. Is there a cover? a) Yes, it's \$ 10 per person;
 b) There's a covered patio in the back; c) You have to pay to get in to the club.
- 5. Are there any other bars around here that still serve food at this hour? a) We serve food until 11:00 PM. Right now our kitchen is closed; b) Yes, there are many other bars in this neighborhood; c) Yes, there's one just down the street.
- 6. Do you serve pitchers of beer? a) You'd have to check the snack menu; b) No, we only sell beer by the glass/mug; c) Yes, there's another bar across the street.
- 7. Does the bartender make good drinks? a) Yes, she does. She's one of the best bartenders in the city; b) No, you have to place your drink order with me; c) Thank you. I'll let her know you like them.

- 8. You're a *** idiot!/ I'm not drunk, give me another *** drink! a) Go now! b) Sir, you have to leave, or I'll call the police; c) Outside!
- 9. Why is the bar closing so early? a) We're closing;
 b) We usually close early on Sundays; c)
 Thanks Here is your bill.
- 10. Is that guy a regular?

 a) Yes, he's an average guy;
 b) He always drinks beer;

 every Thursday.

 a) Yes, he's an average guy;
 c) Yes, he comes in

V. Insert each word into the proper place.

Sleeve Daiquiri Screwdriver Pina Colada pitcher/jug Cosmopolitan Whisky Mug Bloody Mary Domestic Keg Tequila Ciders Draft Rum Gin Cans Pint glass Tom Collins Margarita.

	_
Cosmopolitan	vodka, orange liqueur, cranberry juice, lime, on ice
Pina Colada	rum, coconut milk, pineapple juice, blended with ice
Daiquiri	light rum, lime juice, sugar, blended with ice
Bloody Mary	vodka, tomato juice, tobasco sauce, worchestershire sauce, salt,
	pepper, celery salt, slice celery, on ice
Margarita	tequila, lime, salt, blended with ice
Tom Collins	gin, lemon juice, sugar, soda water, on ice
Screwdriver	vodka and orange juice, on ice
Gin	clear alcohol flavoured with juniper berries
Rum	clear alcohol made from sugar cane, origin Caribbean
Whiskey	light brown alcohol made from grain, origin Scotland
Tequila	golden or clear alcohol, origin Mexico
Domestic	beer from country that bar is located in
Ciders	alcoholic drink from apples or other fruit
Draft	beer on tap
cans	beer served in a tin
keg	beer in a large barrel
Pint glass	20 oz glass for draft
Sleever	12 oz glass for draft
mug	a cup or glass with a handle used for hot beverages
pitcher/jug	approximately 60 oz container for draft or water



II. Put the following adverbs in the right spaces.

badly – carefully – easily – fast – hard – quietly – slowly – well

- 1. My sister passed the exam **easily**.
- 2. He drives too **fast**. He's going to have a bad accident soon.
- 3. Read the question **carefully** before you write your answer.
- 4. Did you sleep **well** last night?
- 5. I worked very **hard** today I'm tired.
- 6. I don't understand. Can you speak more **slowly**, please?
- 7. I did really **badly** in the test. It was a disaster.
- 8. Sssh! Speak quietly. The baby's asleep.

III. 'Good' or 'well'? Put 'good' or 'well' in the spaces.

- 1. Eat vegetables. They're **good** for you.
- 2. My father speaks English very well.
- 3. I'm not a very **good** swimmer.
- 4. I can't sing very **well**.
- 5. Is your new job going well?
- 6. I didn't do very well in the test.
- 7. Hello! It's really **good** to see you!
- 8. I didn't like the restaurant. The food wasn't very **good**.
- 9. It's a great restaurant. You can eat very well there.
- 10. A: I've got a new job! B: That's **good**. Congratulations!



3.4. READING COMPREHENSION EXERCISES. SERVICES AT THE BAR.

Ia. Answer the questions according the text.

- 1. You and your friend are both 17 and you go to a pizzeria. Can you have a glass of wine to the pizza? **No, you can't.**
- 2. Can a 17-years old person go alone to a pub? No. If you're 16 or 17 and accompanied by an adult, you can drink (but not buy) beer, wine or cider with a meal.
- 3. Can a 17-years old person sell and serve alcohol in a nightclub? **Yes, as long as alcohol is drunk with a meal.**
- 4. Can you sell beer in bottles everywhere in the UK if you're under 18? You may be restricted to selling alcohol in sealed containers (eg cans or bottles) in some areas.
- 5. What are the rules of buying and selling alcohol in your country? **Personal answers**.

IIa. Choose the correct answer to these questions based on the dialogue. Each question has only one correct answer.

- 1) What kind of day has it been for Mr Jackson?
- a) A relaxing day;

b) A holiday;

- c) A stressful day.
- 2) What's Mr Jackson's first complaint? *a) About his aching feet*:
- **b)** About the bartender taking so long; c) About his whiskey sour.
- 3) Which drink does Mr Jackson order?
- a) A beer;

- b) A whisky sour;
- c) A glass of wine.
- 4) What does Mr Jackson need? **a)** An ashtray: b) A towel;
- c) A cigarette lighter.

around town to get to meetings; b) He's been out at the gym; c) He's been shopping.	
6) What kind of snacks does the bartender have? a) Mini pizzas; b) Nuts and crackers;	c) Olives.
7) What does Mr Jackson ask for with his drink? a) A shot glass; b) A stirrer;	c) A napkin.
8) What does Mr Jackson complain about? a) The stale peanuts; b) The spicy pear c) The tasty peanuts.	nuts;
9) What does the bartender offer to keep Mr Jackson a) A small sandwich; b) A handshake; drink on the house.	110
10) Which type of whisky would Mr Jackson like in ha a) Smithson; b) Old Kentucky; c) Jac	



Video listening activities.

II. What do the following words and idioms mean? First, read the example sentences/phrases and then find the definitions.

This beer is not available on draught (= it is available only in bottles or cans).

They do some good draught beers at the local pub.

a shot of whisky

Scotch on the rocks

neat whisky

Can I put it on my tab?

He walked out of the restaurant and left me to pick up the tab for the whole meal.

1) On draught (br.)/ draft (am.) = on tap

a) beer that is stored in and served from a large container, usually a barrel. Many people who know a lot about beer think draught beer is better than beer sold in bottles or tins;

2) Draught beer (br.)/ draft beer (am.)

b) (of beer) taken from a large

container (= a

barrel);

3) a shot d) a small amount

of a drink,

especially a strong alcoholic one: 4) on the rocks g) served with pieces of ice but no water. c) not mixed with 5) neat water or anything else: e) a bill for goods 6) tab you receive but pay for later, especially for food or drinks

7) pick up the bill, tab, etc. (for something) **f) (informal) to pay**

for something;

in a restaurant or

bar:

III. Before watching the video: Match words and phrases below to their definitions.

buy a round persistense pint lager bitter stout

Definitions:

- a) A refreshing pale coloured beer (golden) with bubbles lager
- b) to buy drinks for a group of people

buy a round

- c) A delicious darkerbeer (coppercoloured), without bubbles bitter
- d) not giving up, continuing to do something in a determined way persistense
- e) A very dark beer (black) with a thick creamy head (layer of foam stout

that sits on top of the beer)

f) a measurement liquid, about half a litre (568 ml) pint

IIIa. Watch the video and do the comprehension task at http://learnenglish.britishcouncil.org/en/how/how-order-roundpub (1:20)

1) The bar is busy because it is the end of the week.

at complete TRUE or FALSE sentences.

TRUE FALSE

2) The woman orders two pints of lager and a glass of wine.

TRUE FALSE

3) The woman is a regular visitor in the pub.

TRUE **FALSE**

4) The woman also asks for some cheese and onion peanuts.

FALSE TRUE

5) The woman pays eleven pounds.

TRUE FALSE

6) The man orders a pint of bitter and two pints of lager.

TRUE **FALSE**



Listening activities.

I. Listen to the text at

http://learnenglish.britishcouncil.org/en/elementarypodcasts/series-04-episode-09 (4:20 - 8:30) and mark the sentences TRUE or FALSE according to the podcast.

1) Tess doesn't like alcohol.

TRUE **FALSE**

2) Ravi drinks beer.

TRUE FALSE

3) There are lots of different kinds of British beer.

TRUE **FALSE**

4) The British drink a lot of alcohol.

TRUE FALSE

5) British pubs are family places.

FALSE TRUE

6) British pubs are different from bars and cafés in other countries.

TRUE FALSE 7) Tess never goes to pubs.

TRUE FALSE

8) Tess and Ravi think the British drink more than other nationalities. TRUE **FALSE**

II. Listen to the text at

http://learnenglish.britishcouncil.org/sites/podcasts/files/learnenglish-elementary-podcastss04e09-support-pack_1.pdf and match the words from the podcast to the definitions.

- 1) a place where they make beer
- b) a brewery;
- 2) a type of beer which has a golden colour, popular all over the world
- e) lager.
- 3) a type of beer which has a dark brown colour, popular in Britain.
- d) bitter;
- 4) a typical British place where you can drink alcohol
- a) a pub;
- 5) a drink that doesn't contain any alcohol, like cola or juice
- c) a soft drink;



3.6. WRITING TEST AND SPEAKING ACTIVITIES. SERVICES AT THE BAR.

(Classroom activities ONLY) Complete the writing test (30 min).

II. Insert the following words into sentences below.

part	on tap	allou	ved	serve	until
make	call	mix	disturb	special	
parts	get	have/ get	kitchen	1	

- 1) What kind of beer do you have on **tap**? (= on draught)
- 2) When the bartender says "Last **call**!", it means that it's the last chance for customers to order drinks before the bar closes.
- 3) It's two **parts** orange juice and one **part** vodka.
- 4) What can I get you? = What would you like?
- 5) Our happy hour **special** is 2-for-1 draft/ draught beer.
- 6) That'll **make** \$5.50.
- 7) It's a bad idea to **mix** vodka with wine.
- 8) Smoking is not **allowed** anywhere inside the bar. You'll have to go outside to smoke.
- 9) Sir, please don't **disturb** the other customers.
- 10) Can we **have/get** the bill?
- 11) Are there any other bars around here that still **serve** food at this hour?
- 12) We serve food **until** 11:00 PM. Right now our **kitchen** is closed.